

Job Title	Registered Nurse (RN)/Clinical Manager
Annual Salary	Commensurate with qualifications and experience. Full benefit package included.
Reports To	Chief Medical Officer, Chief Clinical Officer
Travel Requirements	None
Type of Position	Regular Full-Time
Overview	<p>The Clinical Nurse Manager plays an essential role in managing the ongoing implementation of clinical quality performance improvement, including patient safety and process improvement.</p> <p>Responsible for the daily implementation of the IHC QI/QA Quality Management Plan as it relates to patient care and clinical metrics. Coordinates and initiates/integrates quality improvement processes throughout the clinical department in accordance with the quality plan.</p> <p>Participates in examination, assessment, treatment, support and advocacy of patients to ensure needs are met as part of the Patient Centered Medical Home team, and according to the health center's policies and procedures; works with community health organizations to promote patient advocacy and support with specific focus on unserved, underserved populations. Particular attention to bidirectional language access to information and care.</p>
Minimum Skills, Experience, and Educational Requirements	<p>Active RN license.</p> <p>Two to three recent years of experience in clinical healthcare quality improvement programs including outcome reporting.</p> <p>Knowledge of federal and state laws and regulations regarding quality programs including quality improvement and process improvement in a health care setting.</p> <p>Understanding of patient safety issues, QI/QA project management knowledge of recognized QI/QA standards, data analysis and reporting, and quality improvement skills.</p> <p>Preference will be given to individuals fluent in Portuguese</p>
Essential Functions	
<ul style="list-style-type: none"> ▪ Implement and oversee quality improvement activities in the clinical setting to ensure delivery of the highest quality patient care, optimal patient flow, Provider/RN/Medical Assistant productivity and continuity of care. <ul style="list-style-type: none"> ○ Translate policy and procedure into practice at the care delivery level. ○ Responsible for monitoring and implementing CQI cycle in the domains of clinic safety and infection control, clinical outcomes and patient satisfaction. ▪ Work with the Senior Management and Leadership Teams to implement new or updated existing clinical outcome measures, protocols, policies and procedures to ensure compliance with policies through a peer review process. ▪ Understanding of clinical quality guidelines, compliance and policy development. ▪ Adhere to and support HRSA's health center program requirements ▪ Ability to work as a liaison with patients, grantors, managed care and other health care organizations to coordinate quality measurement and performance activities and possess the ability to communicate with people from a variety of socioeconomic and cultural backgrounds. ▪ Supervise MA and RN staff ▪ Oversee vaccine management, medical equipment safety, infection control ▪ Identifies quality of care issues and gaps in care within the health center as well as with external partners ▪ Participate in community health grant-funded projects and programs as appropriate ▪ Member of the PCMH care team, attends monthly clinical and staff meetings. ▪ Collaborates with Operations Manager on facility safety, capacity, services and environment ▪ Collaborates with Chief Quality Officer on implementation of ▪ Completes other duties as assigned ▪ Implicit in the spirit of this job description is an expectation that the RN will work in a highly professional and collaborative manner with medical colleagues and all other staff members in caring for the Center's patients. 	
Reviewed and revised 4/23/2021	